



***UCP of NEPA residential visitation policy during green phase re-opening of PA.***

**UPDATE**

Thank you for your continued support and cooperation as we navigate the challenges of the COVID-19 pandemic.

As has been the situation all along during this pandemic, these guidelines will be evolving as new information becomes available. We continue to monitor information from a variety of sources to preserve the health and safety of those we serve.

Visits can be held in the home on a limited basis. Visits need to be scheduled in advance. Please contact the Residential Director Karen Himchak at 570-347-3357 ext. 30 to schedule your visit at least 3 days in advance. We are asking that visits occur between 10 am- 7:00 p m

In addition the following steps/actions have been developed/updated to facilitate safe visitations while in the green phase.

- Specific spaces within each community home will be designated as visiting areas. In good weather, we are suggesting the visits occur outdoors. Access to other areas in the home will be restricted.
- **July 3, 2020 – Governor Wolf called for a 14 day quarantine for anyone who has traveled to certain “hot spot” states. If you have traveled to any of these states you will need to refrain from visiting your family member for 14 days after your return. We are instituting these same requirements for our staff. The complete list is available on the PA Department of Health website. There are currently 15 states on this list but that can change weekly. Please refer to the list if you do travel out of the area for any reason.**
- Please call prior to your scheduled appointment so as to make sure that your family member or his/her roommates are healthy that day.
- Two (2) visitors at a time will be permitted. No pets and children under the age of 12 will be permitted to any home at this time.
- Visits will be limited to one (1) visit per week, for a one (1) hour period of time.
- Bringing a snack or treat for your family member is permissible ( within their dietary restrictions if applicable) but for the time being, we are asking that you refrain from bringing any objects, clothing, books, toys, etc. because of the sanitation requirements we are following in all of our services.

What to expect when you arrive for the visit:

You will be required to bring and correctly wear a mask at all times.

You will be asked a series of health questions, as per the CDC Guidelines (these are the same question that we ask the staff.)

**You will be asked if you have traveled to any of the States that require quarantine for 14 days**

You will be required to initial your answers to the questions noted above.

You will have your temperature taken (if 100. or higher the visit will be canceled)

You will be asked to wash/sanitize your hands.

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You will be required to maintain social distancing with you family member and the staff. This may be difficult for some of the individuals; we ask that you discourage any physical contact to the greatest extent possible.

In an effort to continue to provide a safe environment for those individuals we serve, we are restricting off site and home visits during green phase. As we evaluate the effects of the reopening in the green phase, we will be amending all of our policies related to the COVID-19 Pandemic. We want to be able to continue to provide the healthiest environment for your loved one. With your patience and cooperation, and our committed staff, we will continue to ensure everyone's health, safety and welfare.

**UPDATED: July 8, 2020**

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